

	Quality Policy Statement		Rev:	02
	Date of issue:	11/09/2025	Author:	SHEQ

Tru7 Group* is a provider of 8 wheeled tipping and collection services, recycled aggregates, demolition, earthworks, concrete and hired plant services. Tru7 Group aims to ensure that its services always meet the needs of its customers in accordance with contractual requirements, its policies, and procedures.

To support this statement, the company has set the following aims and objectives which are compliant with the requirements of ISO9001:2015.

Company Management is committed to:

- Develop and improve the Company's Quality standards by ensuring that our employees and contractors have the best trade skills and previous recommendations
- Continually improve the effectiveness of the Company Quality Procedures
- The enhancement of customer satisfaction
- The management has a continuing commitment to:
- Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction

All complaints and non-conformances are investigated fully to ascertain the source of the non-conformance and measures needed to prevent recurrence.

- Communicate throughout the Company the importance of meeting customer needs and all relevant statutory and regulatory requirements.
- Establish Quality Procedures and objectives and ensure they are brought to the attention of all employees and contractors.
- Ensure the availability of resources to meet the requirements of the Quality Procedures, i.e. training and funds.

In order to meet the Company commitment to quality, the Company will:

- Ensure all employees and contractors are trained and competent in the tasks they undertake on behalf of the company and training records are held. Further training will be required should the scope of works undertaken by the Company change and/or following monitoring of the Quality Procedures for continual improvement.
- Ensure all employees and contractors understand the requirements of this Quality Policy and abide with the requirements of the Company Quality Procedures.
- Directors and Supervisors will constantly monitor the quality performance, including on site performance during site visits, and implement improvements when appropriate.
- Regularly review this Quality Policy in order to ensure its continuing suitability.
- Provide information to individuals regarding monitoring of the Company Quality Procedures.
- This Quality Policy Statement will be briefed on to all employees and contractors at induction and be displayed on company noticeboards.

Revision No	Page No	Description of Change	Entered By	Approved By	Date
2	All	Major Review	NJ	AB	11/09/2025

Name:	Guy Nicholls CEO	Signed:		Date: 11/09/2025
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